



## JOB/PLACEMENT OPPORTUNITY

Deadline: January 20, 2020

# CUSTOMER SERVICE REPRESENTATIVE

**Location:** Kelowna, BC – BC Interior South Branch

### About the Company:

Orkin Canada is a leader in advanced sanitation and environmentally friendly pest elimination services. For more than a half-century Orkin Canada has set the standard for the pest control industry in Canada. Our professionals prevent and manage pests in all categories of business - from residential to commercial to manufacturing, industrial, shipping, mining, grain and government.

### Description:

We have an opening for a **full-time permanent** Customer Service Representative at our BC Interior South branch. Duties will include:

- Attend to customers' questions, requests, problem resolution, sales, etc.
- Paperwork processing; data entry; scheduling; data analysis
- Inventory control and shipping
- Direct customer complaints to proper management staff
- General office duties

### Requirements:

- High school diploma or GED required
- A certificate or diploma in a related field preferred
- Exceptional communication, interpersonal, conflict resolution, and customer service skills
- Must be computer literate with an intimate knowledge of Microsoft office (Word, Excel, and Outlook)
- Ability to work under pressure while ensuring close attention detail
- Able to deal with people sensitively, tactfully, diplomatically, and professionally at all times
- Will have to undergo a criminal background check; sign a non-compete agreement; participate in testing as part of the interview process

### Benefits:

We provide a competitive salary package, benefits, and the potential for growth.

### How to Apply:

Please forward your resume to Matthew Wright with the job code in the subject line. No phone calls or agencies.

**Job Code:** CSR32-12021

**Email:** MWright@orkincanada.com

We thank you for your interest, however, only those that qualify will be contacted for an interview. Thank you!



*Orkin Canada is an equal opportunity employer and is committed to employment equity. Accommodations are available on request for candidates taking part in all aspects of the selection process.*