



## JOB/PLACEMENT OPPORTUNITY

Posting Date: December 22, 2020

Deadline: January 15, 2021

# QUALITY ASSURANCE MANAGER

**Location:** Calgary, AB

## About the Company:

Orkin Canada is a leader in advanced sanitation and environmentally friendly pest elimination services. For more than a half-century Orkin Canada has set the standard for the pest control industry in Canada. Our professionals prevent and manage pests in all categories of business - from residential to commercial to manufacturing, industrial, shipping, mining, grain and government.

## Description:

We have an opening for a Full Time Permanent Quality Assurance Manager based out of our Calgary Branch. Duties will include:

- Provide leadership developing and directing QA and quality improvement initiatives for all company products and services.
- Monitor QA systems and advise executive team on system performance; publish statistics regarding performance against set goals.
- Perform internal QA audits that are compliant with corporate policies, practices, and procedures.
- Collaborate with client-facing QA representatives to ensure full customer satisfaction with the company's products and services.
- Establish and maintain a QA program for monitoring supplier quality, including audits, controls, and other qualifiers.
- Conduct risk analyses, verification, validation activities, and formal design reviews, as applicable.
- Promote and advocate quality achievement and performance improvement across the organization.
- Act as liaison with customer auditors and assume responsibility for ensuring corrective actions with customer specifications.
- Ensure ongoing compliance with local, national, and international standards and legislation.
- Persuade staff to adopt and incorporate quality methods into their work.
- Create and maintain QA control documentation.
- Identify relevant QA training needs and opportunities.
- Maintain a constant awareness of company profitability, including budgetary control issues.

## Requirements:

- University or College degree strongly preferred
- 7 years experience with QA systems, regulations, guidelines, and associated standards or a combination of education and experience.
- Direct knowledge of QA methodologies.
- Practical experience with risk management, product testing, capability studies, and control plans.
- Highly motivated and capable of multi-tasking, with ability to work with minimal supervision. Detail-oriented and analytical thinker.
- Able to interface directly with cross-functional teams.
- Able to develop, review, and maintain metrics and quality audits.
- Strong problem identification and problem resolution skills.
- High level of proficiency with Microsoft Office.
- Able to build and maintain lasting relationships with other departments, key business partners, customers and government agencies.
- Valid Driver's License
- Travel within Alberta and other provinces as required
- Will undergo a criminal background check and be subject to personality / cognitive ability testing and interviews

## Benefits:

We provide a competitive salary/bonus package, benefits, a company vehicle, and the potential for growth.

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## How to Apply:

Please forward your resume to Sean Rollo with the job code in the subject line. No phone calls or agencies.

**Job Code:** QA38-122020 **Email:** [srollo@orkincanada.com](mailto:srollo@orkincanada.com)

**Please fill participate in this 10 minute survey as part of the application process:** <https://portal.cultureindex.com/public/survey/general/5tfgNLRsBz>



We thank you for your interest, however, only those that qualify will be contacted for an interview. Thank you!

*Orkin Canada is an equal opportunity employer and is committed to employment equity. Accommodations are available on request for candidates taking part in all aspects of the selection process.*